

Rewards Program – Status Level Terms and Conditions

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Rewards Program – Status Level Terms and Conditions

1. Campaign Overview

- 1.1. The Spec Markets Rewards Program – Status Level is operated by Spec Markets.
- 1.2. Campaign Period: The Program assigns each eligible client a Status Level based on qualifying trading activity during a continuously rolling 365-day period.
- 1.3. Status Level and Spec Points are separate components of the Spec Markets Rewards Program. Status Level determines the multiplier applied to Spec Points earned from eligible trading activity. Rules governing the earning, balance, redemption, deduction and use of Spec Points are contained in the separate Spec Points Terms and Conditions.
- 1.4. The Program commences when it is made available in the client's Rewards Centre and continues until amended, suspended or withdrawn by the Company in accordance with these Terms.

2. Eligibility

- 2.1. Eligible clients must:
 - 2.1.1. Hold a verified and active Spec Markets account.
 - 2.1.2. Have completed Know Your Client (KYC) verification.
 - 2.1.3. Have completed a First Time Deposit (FTD).
 - 2.1.4. Use an eligible real trading account, including an ECN, Standard or Islamic account.
- 2.2. Signal Providers and copy-trading followers may participate, but only trades executed on their own eligible trading accounts count toward their own Status Level Score. Scores are not shared or transferred between a provider and a follower.
- 2.3. An Introducing Broker (IB) may earn Status Level Score only through trading conducted on the IB's own eligible trading account. Trades placed by referred clients do not contribute to the IB's Status Level Score.
- 2.4. The following accounts are not eligible:
 - 2.4.1. PAMM accounts.
 - 2.4.2. Cent accounts.
 - 2.4.3. Demo accounts.
 - 2.4.4. Unverified accounts.

- 2.4.5. Accounts with incomplete KYC.
- 2.4.6. Any account or client excluded under Section 8.
- 2.5. Before the client completes FTD, the Rewards Centre remains locked and no Status Level Score or Spec Points are calculated or credited. Trades closed before FTD is completed are not retrospectively counted.

3. How the Program Works

- 3.1. After completing FTD, the client is assigned Bronze Status Level with a Status Level Score of zero.
- 3.2. A qualifying trade contributes Status Level Score only when the trade is closed. Open positions do not earn Status Level Score.
- 3.3. Each qualifying trade's Status Level Score is calculated at the point of trade closure. The client's valid rolling score and Status Level are re-evaluated and updated as part of the Company's daily processing cycle.
- 3.4. If a client's Status Level changes, the new multiplier is applied to Spec Points credited in the Company's next daily processing cycle, based on the client's Status Level at that time. The trade that triggers an upgrade or downgrade is not recalculated using the new multiplier.

4. Status Levels and Multipliers

- 4.1. The Status Levels, score thresholds and multipliers are:

Status Level	Valid Status Level Score (last 365 days)	Status Level Multiplier
Bronze	Below 10,001	1.0x
Silver	10,001 to 50,000	1.25x
Gold	50,001 to 100,000	1.5x
Platinum	100,001 and above	2.0x

- 4.2. Bronze is the minimum Status Level. A client cannot be assigned a level below Bronze.
- 4.3. The Status Level Multiplier applies only to Spec Points earned from eligible trading activity. It does not increase Status Level Score and does not create a self-reinforcing score calculation.
- 4.4. For illustration, a base award of 100 Spec Points results in 100 Spec Points at Bronze, 125 at Silver, 150 at Gold and 200 at Platinum, subject to the separate Spec Points Terms and Conditions.

5. Qualifying Trades and Score Calculation

- 5.1. A trade qualifies only if all of the following conditions are satisfied:
- 5.1.1. The trade is made through an eligible real trading account.
 - 5.1.2. The client has completed FTD before the trade is closed.
 - 5.1.3. The trade is closed.
 - 5.1.4. The product is assigned to a configured scoring category.
 - 5.1.5. The trade size is at least 0.01 lot.
 - 5.1.6. The trade has not been identified as invalid, cancelled, abnormal, abusive or otherwise in breach of these Terms.
- 5.2. Each qualifying trade is calculated independently using the formula: Valid Lots × Product Weight = Status Level Score.
- 5.3. Status Level Score is calculated and recorded to two decimal places. Where a calculation produces more than two decimal places, the third decimal place is rounded in accordance with standard rounding rules.
- 5.4. Lots are not accumulated to meet the minimum trade size. A trade below 0.01 lot earns zero Status Level Score.
- 5.5. The applicable product weights are:

Product Category	Status Level Score Weight	Examples
Forex	10 per lot	EUR/USD, GBP/JPY
Metals	10 per lot	XAU/USD, XAG/USD
Indices CFDs	1 per lot	US30, SPX500, NAS100
Crypto CFDs	1 per lot	BTC/USD, ETH/USD
Commodities / Energies	1 per lot	WTI, Brent, Natural Gas

- 5.6. Product categorisation is determined by the Company's systems. An uncategorised product earns no Status Level Score until it is configured by the Company.

6. Rolling 365-Day Period, Upgrades and Downgrades

- 6.1. Status Level is determined using a continuously rolling 365-day period and is not based on a calendar year, calendar month or fixed review date.
- 6.2. Status Level Score older than 365 days automatically expires and ceases to count toward the client's Status Level. For clarity, this expiry applies only to Status Level Score and does not affect the validity of Spec Points.
- 6.3. A client is upgraded automatically when the valid Status Level Score reaches the next Status Level threshold.
- 6.4. A client may be downgraded automatically when score expiry, a cancellation, a deduction or another valid adjustment causes the valid Status Level Score to fall below the threshold for the client's current level.
- 6.5. A downgrade does not otherwise clear any valid Status Level Score. The client may return to a higher level by earning sufficient new qualifying Status Level Score.
- 6.6. Historical trades and historical Spec Points awards are not recalculated solely because a client's Status Level later changes.

7. Reversals, Deductions and Account Events

- 7.1. If a trade is cancelled before Status Level Score is recorded, the trade is removed from processing and earns no Status Level Score.
- 7.2. If a trade is cancelled or reversed after Status Level Score is recorded, the Company may create a reversal record, deduct the corresponding Status Level Score and re-evaluate the client's Status Level.
- 7.3. If an adjustment causes the calculated score to become negative, the displayed score may be limited to zero while the Company conducts a manual review and corrects the underlying records as appropriate.
- 7.4. If a client closes an account, the Status Level Score associated with that account may be cleared and the Status Level reset, subject to applicable law and the Company's account-retention requirements.
- 7.5. Where a system delay or failure occurs, the Company may rerun the calculation using the actual trade-close timestamp. Records may appear after a delay, but the underlying qualifying date and time will be preserved where reasonably practicable.

8. Important Exclusions

- 8.1. The following activity does not earn Status Level Score:
 - 8.1.1. Trades below 0.01 lot.

- 8.1.2. Trades in products that have not been assigned to a scoring category.
- 8.1.3. Trades made through PAMM, Cent or demo accounts.
- 8.1.4. Trades closed before the client completes FTD.
- 8.1.5. Open, cancelled, reversed, invalid or duplicated trades.
- 8.1.6. Trading identified as abusive, manipulative, fraudulent, anomalous or in breach of the Company's Client Agreement or policies.
- 8.1.7. Any activity that the Company reasonably determines does not represent genuine eligible trading activity.
- 8.2. The following clients may be excluded or suspended from the Program:
 - 8.2.1. Company staff and their immediate family members, where prohibited by Company policy.
 - 8.2.2. Clients under investigation for fraud, abuse, market manipulation, money laundering, sanctions breaches or other misconduct.
 - 8.2.3. Clients with unverified accounts or incomplete KYC.
 - 8.2.4. Clients in prohibited or restricted jurisdictions.
 - 8.2.5. Clients whose accounts have been suspended, restricted or closed.
 - 8.2.6. Clients who breach these Terms, the Client Agreement or any other applicable Company terms.

9. General Terms

- 9.1. Spec Markets reserves the right to:
 - 9.1.1. Verify eligibility and request supporting documentation.
 - 9.1.2. Correct, reverse or remove any Status Level or related Spec Points credited in error.
 - 9.1.3. Investigate unusual trading activity and suspend benefits while an investigation is ongoing.
 - 9.1.4. Modify product weights, thresholds, multipliers, eligible account types or other Program mechanics.
 - 9.1.5. Suspend, amend or terminate the Program where fraud, technical failure, legal or regulatory requirements, or circumstances beyond the Company's reasonable control make continuation impractical.
 - 9.1.6. Make final decisions regarding eligibility, calculations, adjustments and disputes, subject to applicable law.

- 9.2. To the maximum extent permitted by law, the Company is not responsible for delays, data-feed errors, technical failures, interrupted access, incorrect client information or circumstances beyond its reasonable control. Nothing in these Terms excludes liability that cannot lawfully be excluded.
- 9.3. A client who disputes a Status Level calculation must contact support@specmarkets.com promptly and provide relevant account and trade details. The Company will investigate and communicate its determination within a reasonable period.
- 9.4. Personal information is handled in accordance with the Company's Privacy Policy and applicable privacy laws.
- 9.5. The Program is subject to all applicable laws and regulations and is void or unavailable where prohibited. These Terms are governed by the laws of Mauritius, unless mandatory local law requires otherwise.
- 9.6. Material changes may be communicated through the website, Client Area, email or another reasonable channel. Continued participation after the effective date of a change constitutes acceptance of the amended Terms, subject to applicable law.
- 9.7. If these Terms conflict with the Client Agreement or mandatory law, the Client Agreement or mandatory law prevails to the extent of the inconsistency. The earning, balance, redemption, deduction and use of Spec Points remain governed by the separate Spec Points Terms and Conditions.

Acceptance

By participating in the Spec Markets Rewards Program – Status Level, you acknowledge that you have read, understood and agreed to these Terms and Conditions and accept the Company's calculation and administration of the Program, subject to applicable law.

Contact

Contact: support@specmarkets.com | +852 800 969 220

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